Across many consumer products categories, including apparel, footwear, furniture, audio-visual, toys, luggage, cookware, personal care and household products.

Bureau Veritas is accredited worldwide through many leading international accreditation bodies, such as UKAS, A2LA, CNAS and COFRAC.

We operate in more than 100 countries. This global presence means that our clients can receive the double advantage of international capability combined with a genuine depth of local knowledge (language, culture, laws, customs, etc.) delivering an effective training, gap analysis and audit experience.

The Bureau Veritas Certification Mark is a globally recognized symbol of your organization’s ongoing commitment to excellence, sustainability and reliability.

The starting point for effective implementation of the Standard is the commitment of senior management to the development of an all-encompassing policy as a means to guide the activities that collectively ensure the production of safe and legal consumer products.

The scope applies to manufacturing sites of raw materials (excluding packaging) and of finished products for business to business or for retail sale to consumers.

The scope applies to non-food, manufactured products placed on the consumer market for selling or giving to consumers. Examples are apparel, furniture, electrical appliances, toys and cookware.

The Standard requires an evaluation of the risks that a product could present to the consumer when the product is used in an intended or reasonably foreseeable way, taking account of the potential users and interactions with other products.

Documentation of the framework of management policies and procedures by which the organization will achieve the requirements in this Standard (i.e. the quality management system) is essential.
BRC Global Standard for Consumer Products General Merchandise Issue 4 brings a marked change in structure in the requirements, to reflect the needs of the market. It consists of two new Standards: General Merchandise, and Personal Care and Household. Each Standard has requirements that can be certificated at two levels – foundation and higher.

General Merchandise covers an array of mainly fabricated products where management of the production process to ensure the safety and quality of the products is the primary concern. Examples include toys, apparel, cookware, electrical equipment, furniture, footwear, etc.

Personal Care and Household covers formulated and fabricated products which typically have higher hygiene requirements due to the nature and usage of products. Examples include household cleaners, cosmetics, nappies, food wrap, etc.

Bureau Veritas, as a global leader in certification, provides a comprehensive suite of services including training, pre-audit, and audit.

**Training Course**

<table>
<thead>
<tr>
<th>TRAINING</th>
<th>UNDERSTANDING REQUIREMENTS</th>
<th>AUDITOR TRAINING</th>
<th>RISK ASSESSMENT</th>
<th>ROOT CAUSE ANALYSIS</th>
<th>VALIDATION AND VERIFICATION</th>
<th>INTERNAL AUDITOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>How long (Days)</td>
<td>2</td>
<td>3</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Who</td>
<td>Technical, quality and operations staff</td>
<td>Auditors (BRC or other Third Party Auditors)</td>
<td>Technical and quality personnel, Auditors and Consultants</td>
<td>Quality and safety management, Auditors and Consultants</td>
<td>Quality and safety management, Auditors and Consultants</td>
<td>Staff responsible for managing an internal audit for third party audits</td>
</tr>
<tr>
<td>What</td>
<td>Clear understanding of the protocol and requirements of Issue 4. Includes audit planning and the events during and after the audit.</td>
<td>To equip delegates with the skills and knowledge to successfully audit Issue 4.</td>
<td>Understanding and use of different risk assessment models. Particularly useful when implementing product safety management systems on site.</td>
<td>Thorough understanding of root cause analysis (RCA), the importance of RCA, and to be able to perform RCA competently. This course is part of the BRC Global Standards Professional recognition programme.</td>
<td>Thorough understanding of validation and verification. Be able to use validation and verification in practice. This course is part of the BRC Global Standards Professional recognition programme.</td>
<td>A series of workshop-led discussions, presentations and an interactive case study. Enable you to carry out an audit at your own workplace.</td>
</tr>
</tbody>
</table>

**Pre-Audit**

**What is the Pre-Audit?**

Bureau Veritas Pre-assessment services focuses on the manufacturing and quality assurance process by performing a gap analysis against BRC Consumer Products Standard, identifying non-conformities and issuing a Corrective Action Plan.

**Why a Pre-Audit?**

Our Pre-BRC Assessment Services can help manufacturers or suppliers to understand their current position against BRC Consumer Products Standard, and identify areas for improvement before the official BRC Certification.

**Audit**

**What is covered in the Certification Audit?**

1. Senior Management Commitment
2. Product Risk Management
3. Product Safety and Quality Management System
4. Site Standards
5. Product Inspection and Testing
6. Process Control
7. Personnel

**Why Certification?**

The benefits of Issue 4 include:
- A simplified process and approach
- Introduction of a more risk-based approach to the requirements
- Assurance that the Standard meets the actual buying expectations of specifiers whilst encouraging continual improvement
- Introduction of two levels of certification – foundation and higher – to recognize manufacturers with compliant production system to allow continual improvement
- Introduction of interim reporting to speed up information transfer to potential customers
- A widening of the scope from manufacturers and assembly packers to include raw material and component suppliers and products not for direct retail sale (e.g. wholesale)
- A revised auditor selection programme to further enhance competency and consistency
- Provision for additional voluntary modules to reduce multiple audits