PORT SINGLE WINDOW CONCESSION

Implementation and operation of an information system that automates, optimizes and secures business processes of public and private stakeholders in a port community through a concession.

THE CHALLENGE

Enable Port Authorities, Customs Authorities and Port Communities, to facilitate and secure foreign trade operations by creating a Port Single Window.

THE CONCESSION

By sub-contracting the implementation and operation of the Port Single Window to a private operator through a concession, the Government, acting in operators’ interests, selects a service provider that delivers a reliable solution based on recognized skills and expertise.

The concession is the most effective way to move towards rapid modernization, while greatly reducing implementation risks and enjoying a high quality service through key performance indicators and capacity building.

The concession allows the setting up of a joint venture between the concessionaire and local actors as a Public Private Partnership. This PPP will strengthen relations between the port community members and create common goals that will foster the port's improvement and competitiveness. In this framework, the operator will finance the Port Single Window investments and operation costs.

THE OPERATOR

As a concessionaire, BUREAU VERITAS - Soget joint venture combines the skills of a port and logistics software leader in accordance with the SAFE standards from the World Customs Organization: Soget, with those of a world leader in trade facilitation services and inspection securization programs on behalf of Governments: BUREAU VERITAS. The combination of BUREAU VERITAS operational know-how and Soget technological and trade expertise generates an offer complying with the strategic objectives of Port Authorities.

THE SOLUTION

Setting up an electronic single window that automates aggregates, optimizes and secures business processes of public and private stakeholders in the port community.

The single window will ease the dematerialization of exchanged documents and automation of administrative, logistics and customs operations in the import, export, transshipment and transit operations. These electronic documents transmissions will be possible thanks to the interoperability between the Port single window and public and private organizations information systems.

Finally, the single window eases the compliance of the port with international security and international trade facilitation standards.

Main strategic objectives

- Become a HUB for regional trade and landlocked transport
- Be in compliance with the trade facilitation and securization standards
- Increase Government’s tax collection
- Establish a conducive environment for port economic operators competitiveness
- Increase the country administrative competitiveness (International Trade and Investment Place).
What are the key benefits?

- Reducing costs and timeframes execution for trade and logistics operations
- Improving the port logistics chain efficiency
- Procedure automation enhancing goods clearance
- Simplifying and accelerating procedures for goods entry, exit or transit
- Enhancing transparency in Government to Business relations

What does the Port Community Single Window consist of?

- Electronic submission of all documents required for foreign trade via an Internet application or interfaces
- Data secured and only accessible by authorized entities via an Internet application or interfaces
- Processing and transmission of authorities and port community members decisions through the information system
- Securing the supply chain through the tracking and tracing of goods while ensuring data confidentiality
- Possible combination of complementary services to the information system such as risk management system, GPS monitoring system or scanners ...